

Reasonable Business Phone Usage Policy

CIK Telecom Inc. and/or a related CIK company (“CIK”) reserve the right to either suspend or terminate your service and/or offer you an alternative calling plan if we determine, in our sole and absolute discretion, that your use of the service (and/or devices) is, or at any time was, inconsistent with normal commercial usage patterns.

A total limit of 8,000 minutes in aggregate during each monthly billing cycle is permitted, inclusive of a maximum of 5,000 local minutes and 3,000 long distance minutes to anywhere else in Canada and/or the 30 destinations specified in the Long Distance plan.

If you abuse the service and/or devices, you will be responsible for any expenses incurred by CIK and/or charged discretionary fees if deemed appropriate by CIK. Exceeding the allowed minutes in the plan will result in per minute charges to be added to your monthly bill.

At any time, CIK reserves the right to revise this Reasonable Business Phone Usage Policy. Changes and updates to the policy become effective once posted on the company’s website, www.cikbusinessolutions.com